



BUILDER DIVISION **DELIVER INFORMATION**

Our top priority is your satisfaction upon delivery of your new appliances. Please review what our delivery service provides and if you have any questions, please give us a call. Thanks!

1. **DROP SHIP DELIVERY**, we do not uncrate or install your new appliances. Proper installation is the responsibility of the contractor or company you hire to do the installation.
2. **DELIVERY AREA MUST BE ACCESSABLE**, we will put your new appliances into your garage, patio, or other accessible area. *Most appliances will not fit through doorways while in crates (remember, we don't uncrate!)* An appliance dolly must be able to roll over the area safely.
3. **IF YOU REQUEST IN HOUSE DELIVERY**, we will place inside your home providing the crated appliance fits through doorways. *We are not responsible for any damage to flooring, walls, doorways, etc.* Wood floors may require special protection to prevent damage.
4. **UPSTAIRS OR DIFFICULT ACCESS**, must be arranged prior to delivery and may incur additional cost.
5. **WE NEED PHONE CONTACT ON THE DAY OF DELIVERY.** Please provide us with job site phone numbers, cell numbers, etc. Special instructions, directions, or map coordinates can be helpful. If you must leave the job site, please call us!
6. **ALL C.O.D. ORDERS ARE COLLECTED WHEN THE TRUCK ARRIVES.** Please have arrangements for payment of your delivery made prior to our arrival.

PLEASE NOTE: Most appliances require additional parts for proper hook up and must be purchased separately. Consult the installation instructions packed with your appliance or ask us if you have any questions.

THANK YOU!